

May 25, 2018

Dear Cottrell Equipment Owner:

Please find Service Bulletin #SB024 enclosed which contains instructions for the inspection and reinforcement of the Cantilever headramp side frame.

Our records indicate that you are the current owner of a Cottrell unit (or multiple units) that may be affected by Service Bulletin #024. The serial number(s) of your unit(s) are indicated on the enclosed sheet. If you no longer own the units identified on the enclosed sheet, please indicate the new owner and return it to us at the email address below:

Warranty@CottrellTrailers.com Attn: Technical Publications

Reference the SB#024 Cantilever Headramp Side Frame reinforcement service bulletin and drawings attached. Once you have inspected the selected areas pointed out in drawing, please contact Cottrell for reinforcement parts to be sent to you.

## Austin Peal 800-827-0132 Ext 313 Apeal@CottrellTrailers.com

The Cottrell Service Center or any Authorized Cottrell Warranty Repair Facility may perform the repair for you. You can access a list of these repair facilities at www.cottrelltrailers.com under Find a Dealer.

Cottrell will reimburse a maximum of 5 hours of labor per headramp reinforced for the work associated with this Service Bulletin #024. Requests for reimbursement can be submitted with receipt to the above address or handled directly through the repair facility under normal procedures.

Please read Service Bulletin #024 and have the repair completed as soon as possible according to the instructions provided. This Service Bulletin #024 shall remain open for one (1) calendar year.

Should you have any questions concerning this bulletin, please contact Cottrell.

Sincerely, Austin Peal / Warranty Coordinator apeal@cottrelltrailers.com 800-827-0132 Ext. 313



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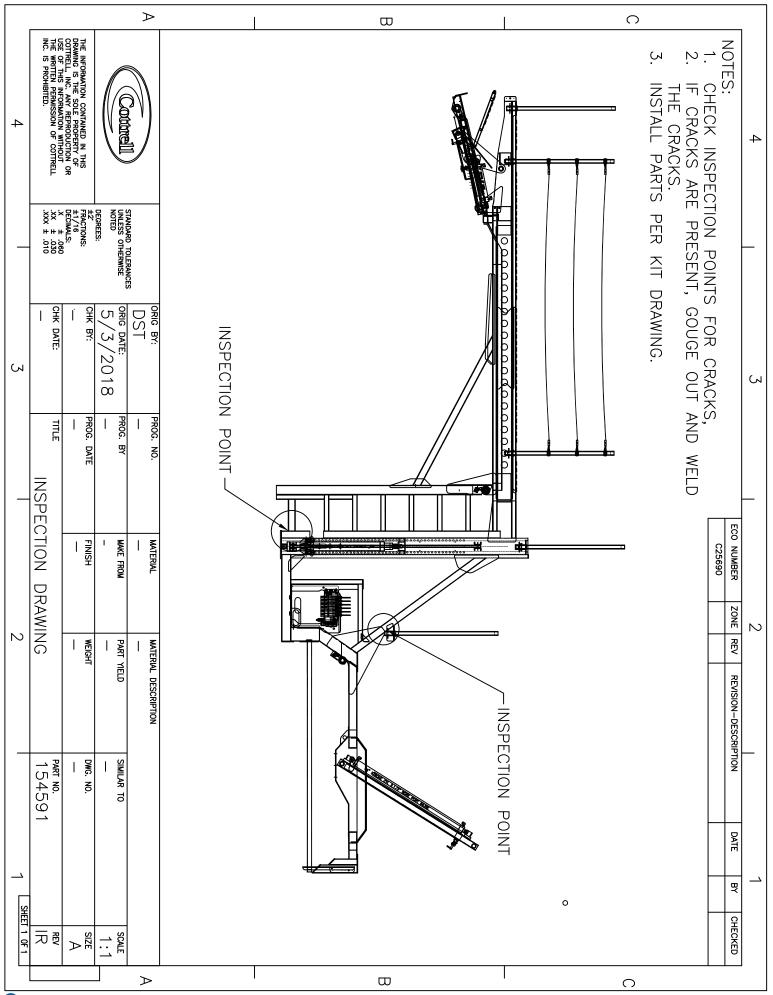
Service Bulletin #SB024

## Subject: Cantilever Headramp Side Frame Reinforcement

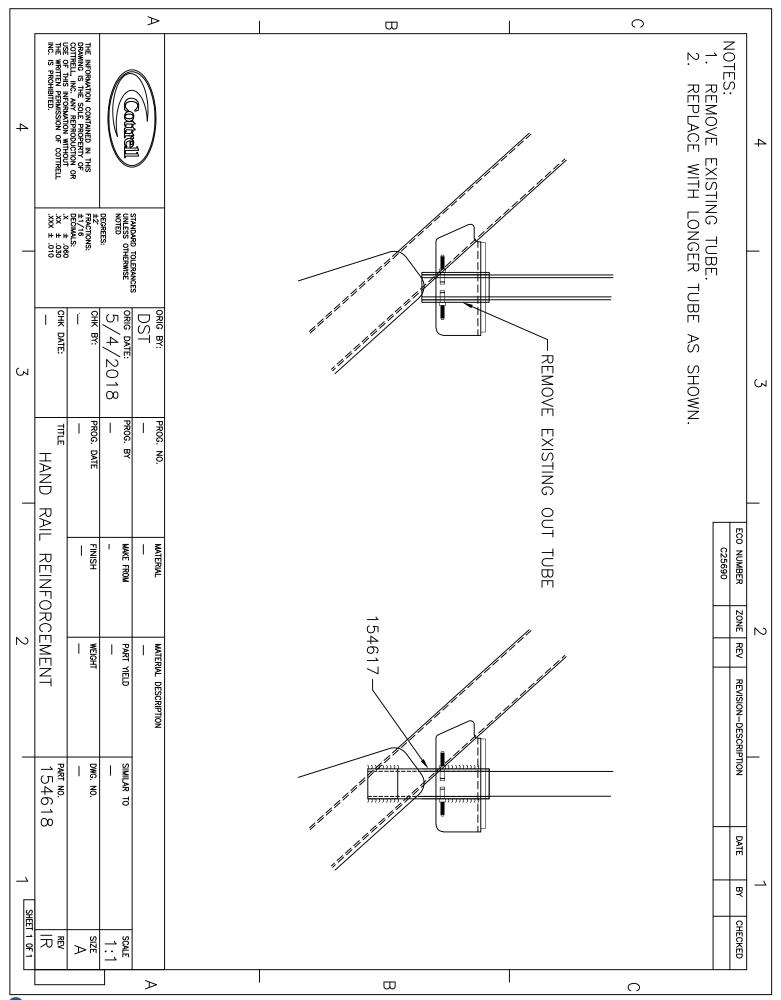
## Models Affected: Units listed in enclosed document

## **Instructions:**

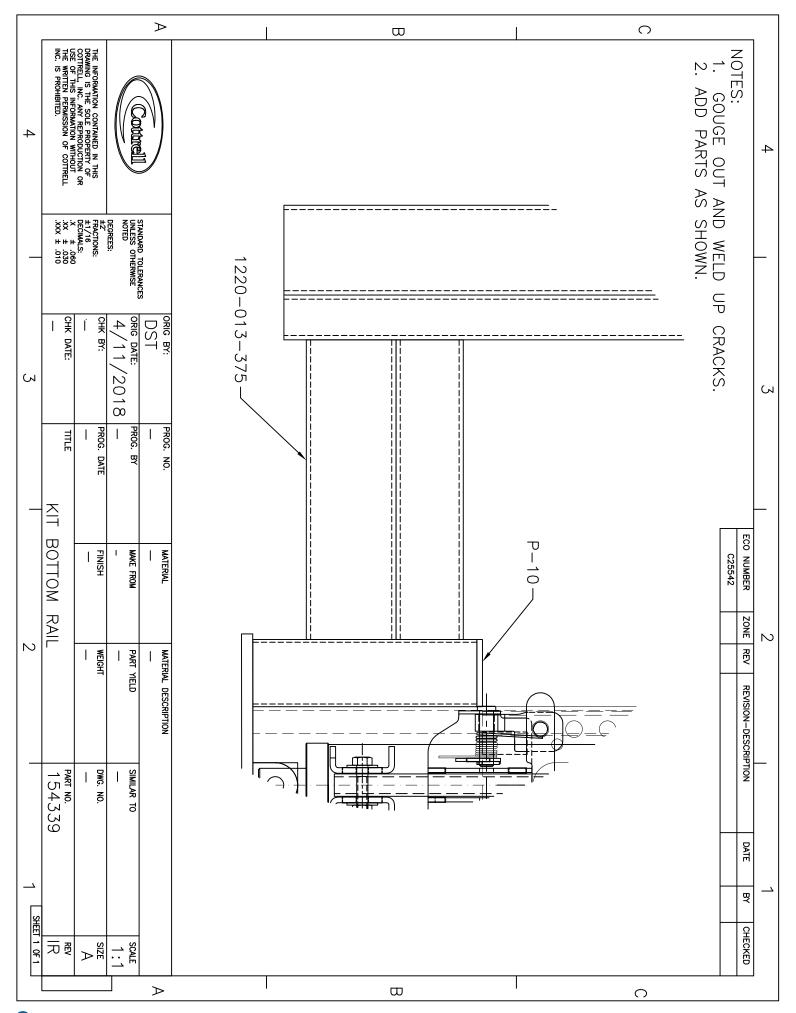
- 1. Contact Cottrell for parts for reinforcement kit.
- 2. Schedule unit for repairs at the Cottrell Service Center or any Authorized Cottrell Warranty Repair Facility for Service Bulletin.
- 3. Have repair center inspect selected points for cracks per inspection drawing.
- 4. If cracks are present, gouge and weld up cracks.
- 5. Install reinforcement kit per drawing
- 6. Touch up reworked areas



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