



July 11th, 2014

Dear Cottrell Equipment Owner:

Please find enclosed Service Bulletin #SB016 which contains instructions for the inspection and subsequent steps for the front of the rear upper post on your trailer.

Our records indicate that you are the current owner of a Cottrell Trailer (or multiple trailers) that may be affected by Service Bulletin # SB016. The serial number(s) of your trailer(s) are indicated on the enclosed sheet. If you no longer own the trailer(s) identified on the enclosed sheet, please indicate the new owner in the enclosure and return it to us at the address below:

Cottrell, Inc.
2125 Candler Road
Gainesville, GA 30507
Attn: Technical Publications

The Cottrell Service Center (800-827-0132), Authorized Cottrell Dealers, or any Authorized Cottrell Warranty Repair Facility may perform the repair for you. You can access a list of these facilities at www.cottrelltrailers.com under Service Centers.

Reference the #16 Post Service Bulletin Scenarios spreadsheet and locate your unit to determine what action should be taken. Please note you will qualify for Parts Only or Parts and Labor Reimbursement. Once you have inspected your unit and determined what action is to be taken, please collect pictures to submit and contact Chris Nish at 800-827-0132 Extension 313.

If you qualify for labor reimbursement, Cottrell will reimburse a maximum of 16.0 hours of labor per trailer repaired for units that need posts replaced in association with this Service Bulletin if this is the required action. If you qualify for labor reimbursement, Cottrell will reimburse 8.0 hours for addition of gusset and insert kit in association with this Service Bulletin if that is the required action. Requests for reimbursement can be submitted with receipt to the above address or handled directly through the repair facility under normal procedures. Please note that pictures are required to process a claim.

Please read Service Bulletin #SB016 and have the repair completed as soon as possible according to the instructions provided. This Service Bulletin shall remain open for one (1) calendar year.

Should you have any questions concerning this bulletin, please contact Cottrell or your Authorized Cottrell Dealer.

Sincerely,
Chris Nish / Warranty Coordinator
cnish@cottrelltrailers.com
800-827-0132 Ext. 313



July 11th 2014

Service Bulletin #SB016

Subject: Front of Rear Upper Trailer Posts

Models Affected: Units listed in enclosed document

Instructions:

1. See enclosed decision block entitled #16 Post Service Bulletin Scenarios.
2. Locate your unit based on model, tire size and presence of gussets on bottom of post.
3. Determine the extent of the cracking, if any, on top and bottom of post.
4. Obtain pictures of cracks or lack thereof.
5. Send pictures to Cottrell and obtain parts based on severity or presence of cracking.
6. Take unit to a Cottrell Authorized Service facility.
7. Have service facility install parts per drawings provided.
8. Have service facility touch up reworked areas.



July 11th, 2014

Customer Name

Customer Address

City, State, ZIP

The following units are involved in SB016:

G4***** C11HCS PARTS AND LABOR

G3***** C09HCS PARTS ONLY

#16 Post Service Bulletin Scenarios

Field repair based upon condition of #16 post upon inspection			
Trailer Model	Tire Size	Gussets	No issues or cracks found
C11HCS	19.5	No	Cracks less than 1" long, and no cracks within 3/4" of front or rear face of post
C11HCS	19.5	Yes	Cracks greater than 1" long, or cracks within 3/4" of front or rear face of post
C11HCS	22.5	No	Inspect on a regular basis, install gussets if needed
C11HCS	22.5	Yes	Inspect on a regular basis, install gussets if needed
C09HCS/C10HCS	19.5	No	Inspect on a regular basis, install gussets if needed
C09HCS/C10HCS	19.5	Yes	Inspect on a regular basis, install gussets if needed
C09HCS/C10HCS	22.5	No	Inspect on a regular basis, install gussets if needed
C09HCS/C10HCS	22.5	Yes	Inspect on a regular basis, install gussets if needed
<p style="text-align: center;">Find your trailer model and tire size. Determine whether there are gussets at the bottom of the post already. Look at condition and determine which action to take.</p> <p style="text-align: center;"><i>You are to inspect the post at the rear of your tandem that comprises the front of the rear upper deck on your unit at the top and bottom of the post on a regular basis.</i></p> <p style="text-align: center;"><i>If there is no cracking, then you are to inspect your unit on a regular basis. If there are cracks less than 1" and no cracks within 3/4" of the front or rear face of the post, then you will have the cracks gouged, welded and a gusset kit and/or plug weld insert will be added. If you find that there are cracks greater than 1" long OR cracks within 3/4" of the rear of the post, then post replacement and addition of a new gusset is advised. Please feel free to contact Cottrell with any questions regarding any of these scenarios.</i></p> <p style="text-align: center;"><i>Please inspect frequently!</i></p>			