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Jeff Waggoner
Cottrell Inc.

IMPORTANT SAFETY RECALL

Meritor File: C11AA

NHTSA File: 10E-057

Dear Meritor Customer:

This is a revised notification for the subject campaign. The replacement conventional hubs are now available. Please disregard previous notification for the subject Meritor campaign number C11AA (NHTSA file # 10E-057). This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Meritor has decided that a defect which relates to motor vehicle safety exists in certain FAG brand bearing units supplied by Schaeffler Group USA Inc. and assembled into Meritor TL Series trailer axles. These hub systems comprising of FAG brand bearing units supplied by Schaeffler Group USA Inc. and assembled in to TL series trailer axles were supplied by Meritor from April 2005 through October 2010.

Description of Defect

The FAG brand unitized bearing system has exhibited low durability life in certain vehicle applications. Prolonged use of the system in these applications can result in degradation of the bearing grease, thereby potentially resulting in a bearing failure and subsequent wheel-end fire.

NHTSA Notification & Safety Recall Obligations

According to our records, affected units were shipped to your company. If those units were installed as original equipment on vehicles manufactured at your facility your company must notify the National Highway Traffic Safety Administration (NHTSA) within 5 business days and conduct a safety recall of those vehicles. It is critical that the NHTSA guidelines are followed in a timely manner and that your customers are notified to conduct the remedy described below.

IMPORTANT: Some of the affected vehicles may still be in your inventory. Federal law requires you to complete the recall service on these vehicles before delivery. Meritor will provide replacement or repair for these units prior to delivery to your customers.

You must also submit your draft version of your dealer and customer notices to NHTSA for approval at least 5 days prior to mailing such notification to dealers and owners of potentially affected axles. You may contact NHTSA with questions by sending an email to rmd.odi@dot.gov.

IMPORTANT: Dealer notification by Certified Mail is required by Federal law for all safety recalls. Responsible dealership personnel should be instructed to sign for this Certified Mail without hesitation as it contains urgent safety recall information. Notification to owners of potentially affected vehicles is by first class mail. Please be advised that the outside of each envelope containing an owner notification letter



must be marked "SAFETY RECALL NOTICE" all in uppercase letters, either in boldface or underlined, and in type that is larger than that used in the address section. A sample of the envelope must be submitted to NHTSA for approval at least 5 business days before mailing to owners.

Recommended Action

Meritor recommends that owners of trailers originally equipped with suspect axles be contacted immediately and asked to undertake hub replacement per the attached TP1128 guidelines. As explained in the procedure TP-0860, if the ABS system warning light on the instrument panel illuminates, it may be an indication of the cartridge bearing prematurely wearing out. All ABS system warnings need to be investigated as soon as possible.

The original TL type hub will be replaced with a conventional design hub as the remedy. The conventional design hub assembly will require the same level of maintenance as required for other conventional grease lubricated hub systems commonly used in trailers.

This program will be managed by Meritor, and will be at no expense to vehicle owners.

Identification of Affected Parts

The suspect population information containing the trailer axle serial numbers is attached with this notification. Meritor is continuing to research shipment records. You may receive a separate notice for additional axle serial numbers from Meritor.

Vehicle manufacturers are requested to provide VIN information and In-Service Dates for the corresponding axle serial numbers for tracking field actions. The requested information is to be forwarded to:

Jeremy Tertzakian
Jeremy.Tertzakian@Meritor.com
OnTrac Technical Manager – Troy, MI
Ph 248.273.4641 Fax 248-435-5580

Availability of Replacement Parts and Service Instructions

Conventional hubs intended as replacement for original TL series hubs, are now available. Meritor will provide these hubs at no cost to the service location. . Vehicle manufacturers' (OEM) or repair facilities must obtain replacement parts by contacting Meritor's OnTrac Performance Plus Call Center using any of the below methods.

Contact: OnTrac Performance Plus Call Center, follow the menu system for the appropriate language and select option number 5

Phone: 1-866-668-7221

Fax: 248-435-5580

Email: ontrac@Meritor.com



Parts, Labor and Handling Allowance

The following are the details of allowances relating to parts, labor and handling available to vehicle manufacturers' (OEM):

- Meritor will reimburse at the repair facility standard warranty repair rate of up to 2.25 hour per axle for replacement of hub.

Claims for Credit

Meritor will accept warranty claims for inspecting and replacing the suspect hub units associated with this notice directly from the vehicle manufacturers (OEM) and repair facilities. In order to receive proper credit, such warranty claims must contain the following information at the time of submission:

- Reference to Meritor Campaign ID Number : C11AA
- Reference to NHTSA Campaign ID Number : 10E-057
- Reference to the vehicle manufacturer's campaign number (optional)
- 17-digit vehicle identification number (VIN)
- Axle model and serial number
- Vehicle owner's name, address, and telephone number
- Vehicle in-service date
- Vehicle repair date
- Vehicle mileage at the time of repair (if available)
- Repair facility work order number
- Repairing facility name, address, and telephone number
- Total labor hours required performing the work, not to exceed agreed amount
- Repair facilities hourly rate

Failure to provide complete information will delay processing of the claim.

Questions relating to warranty claims, replacement parts delivery and parts disposition can be addressed to the Meritor OnTrac Performance Plus Call Center using any of the below methods.

Contact: OnTrac Performance Plus Call Center, follow the menu system for the appropriate language and select option number 5

Phone: 1-866-668-7221

Fax: 248-435-5580

Email: ontrac@Meritor.com

Communication

If you conclude that Meritor has not enabled you to remedy this condition in a reasonable time, you may submit a complaint to the:

Administrator
National Highway Traffic Safety Administration
1200 New Jersey, S.E.
Washington, D.C. 20590



- or -

Call the toll free Vehicle Safety Hotline: 1-888-327-4236; (TTY: 800-424-9153
or go to <http://www.safercar.gov>

We regret any inconvenience that this situation may cause. Meritor wants to assure you that we are concerned for customer safety and your continued satisfaction with our products.

Sincerely,

Meritor

Jeremy Tertzakian
OnTrac Technical Manager

Attachments: