



July 21, 2016

Dear Cottrell Equipment Owner:

Please find enclosed Service Bulletin #SB021 which contains instructions for pooch tie down flip plates on unit.

Our records indicate that you are the current owner of a Cottrell Trailer (or multiple trailers) that may be affected by Service Bulletin # SB021. The serial number(s) of your trailer(s) are indicated on the enclosed sheet. If you no longer own the trailer(s) identified on the enclosed sheet, please email the new owner information to Austin Peal email below:

Warranty@cottrelltrailers.com
Attn: Technical Publications

The Cottrell Service Center (800-827-0132), Authorized Cottrell Dealers, or any Authorized Cottrell Warranty Repair Center may perform the repair for you. You can access a list of these facilities at www.cottrelltrailers.com under Find a Dealer, then search Authorized Warranty Repair Centers.

Cottrell will reimburse a maximum of 1/2 hour of labor per pooch tie down flip plate replaced per unit modified for the work associated with SB021 at the Cottrell Authorized Warranty rate. Requests for reimbursement can be submitted with receipt to the above email address or handled directly through the repair facility under normal procedures.

Please read Service Bulletin #SB021 and have the modification completed as soon as possible according to the instructions provided. This Service Bulletin shall remain open for one (1) calendar year.

Should you have any questions concerning this bulletin, please contact Cottrell or your Authorized Cottrell Dealer.

Sincerely,
Austin Peal / Warranty Coordinator
Apeal@cottrelltrailers.com
800-827-0132 Ext. 313



July 21, 2016

Service Bulletin #SB021

Subject: Pooch tie down flip plate

Models Affected: Units listed in enclosed document

Instructions:

1. Check unit for pooch tie down flip plates referenced in attached picture
2. Identify the pooch tie down flip plate that is needed to be replaced from attached picture
3. Once identified call Cottrell for replacement pooch tie down flip plate to be sent out
4. Take unit to a Cottrell Authorized Warranty Repair Center to install replacement pooch tie down flip plates
5. Weld replacement pooch tie down flip plate supplied by Cottrell
6. Have service facility touch up reworked areas

2125 CANDLER ROAD, GAINESVILLE, GA 30507
PHONE (770) 532-7251, FAX (770) 535-2831
WWW.COTTRELLTRAILERS.COM



Good



Good



Replace