

January 19, 2016

Dear Cottrell Equipment Owner:

Please find enclosed Service Bulletin #SB020 which contains instructions for front upper deck reinforcement of the CX-5307XLS, CX-5308, and CX-5308LT.

Our records indicate that you are the current owner of a Cottrell Trailer (or multiple trailers) that may be affected by Service Bulletin # SB020. The serial number(s) of your trailer(s) are indicated on the enclosed sheet. If you no longer own the trailer(s) identified on the enclosed sheet, please email the new owner information to Austin Peal email below:

Apeal@cottrelltrailers.com
Attn: Technical Publications

The Cottrell Service Center (800-827-0132), Authorized Cottrell Dealers, or any Authorized Cottrell Warranty Repair Facility may perform the repair for you. You can access a list of these facilities at www.cottrelltrailers.com under Find a Dealer, then search Authorized Warranty Repair Centers.

Cottrell will reimburse a maximum of 9 hours of labor or a maximum invoice of \$700 per trailer modified for the work associated with SB020. SB020 will contain 1 repair kit, paint, and non-skid to perform the repairs for this service bulletin. Requests for reimbursement can be submitted with receipt to the above email address or handled directly through the repair facility under normal procedures.

Please read Service Bulletin #SB020 and have the modification completed as soon as possible according to the instructions provided. This Service Bulletin shall remain open for one (1) calendar year.

Should you have any questions concerning this bulletin, please contact Cottrell or your Authorized Cottrell Dealer.

Sincerely, Austin Peal / Warranty Coordinator Apeal@cottrelltrailers.com 800-827-0132 Ext. 313



January 19, 2016

Service Bulletin #SB020

Subject: Front Upper (FU) Deck Reinforcement - CX-5307XLS, CX-5308, and CX-5308LT

Models Affected: Units listed in enclosed document

Please be aware there are two different FU Reinforcement kits depending on when trailer was manufactured.

Instructions:

- 1. Call Cottrell for reinforcement kit to be sent to Cottrell Authorized Service facility or to you.
- 2. Take unit to a Cottrell Authorized Service facility.
- 3. Have service facility install correct kit per drawings provided.
- 4. Weld FU reinforcement kit on both sides of trailer as shown per drawing
- 5. Apply non-skid to newly installed parts and reworked areas, pertaining to the installation of the FU reinforcement kit.
- 6. Have service facility touch up reworked areas



